

# TeleHealth is now available through our Patient Portal. Schedule an E-Visit!



With the YourHealthFile patient portal,  
your path to wellness just got simpler

Sign in or activate your account to  
access these features and more!



#### Profile

Review your personal account  
information, and complete forms.



#### Clinical Summaries

Review a detailed summary of your  
health record and the results of  
your last office visit, all online.



#### Medications

Review all the medications in your  
health record.



#### Enhanced Communication

Communicate with your practice via  
secure message system.



#### Allergies

Keep track of your allergies and  
avoid negative interactions.



#### Lab Test Results

Why wait for the call from the  
doctor's office? You can safely view  
the results of your lab tests online.

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***Both New Patients and Existing Patients can  
use TeleHealth***

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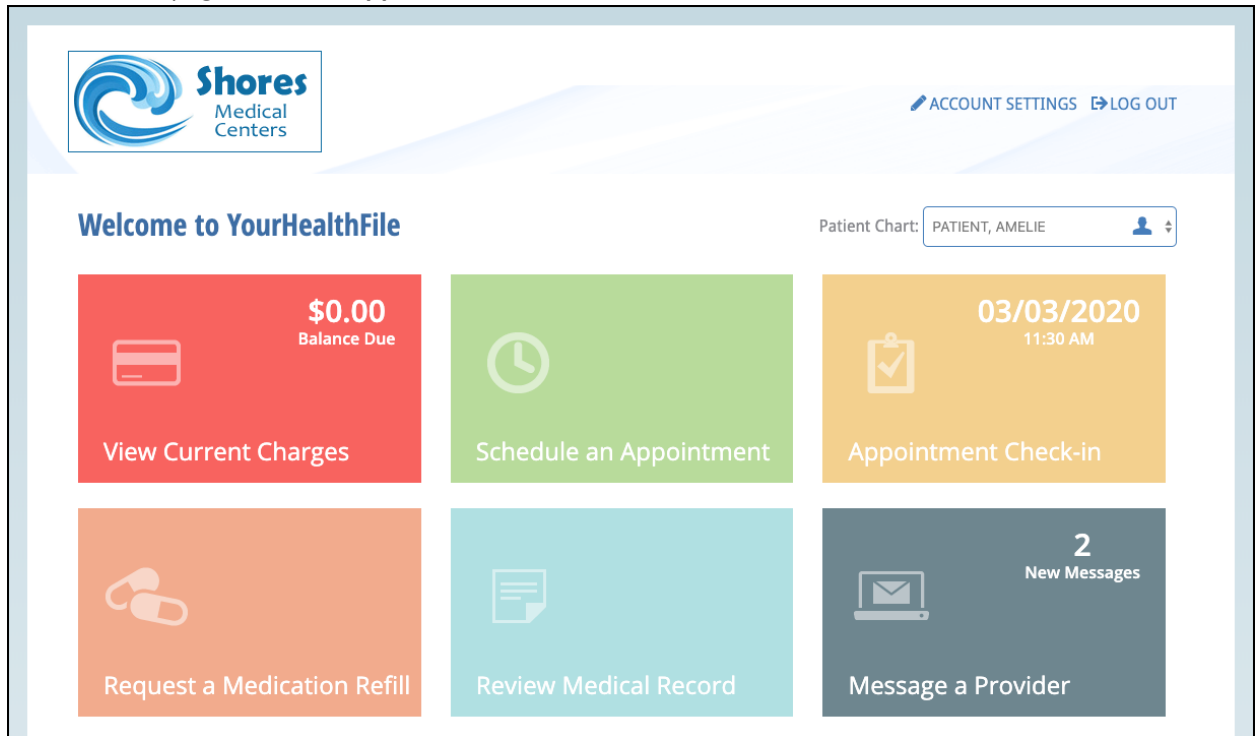
## INSTRUCTIONS for Existing Patients:

You first must **ACTIVATE** your account on **YourHealthFile.com**, please call or email the office for your **Username** and **Password**. Once you sign-in, you must verify all your contact and insurance information is up to date. You now have access to schedule an **e-visit** or a regular office visit!

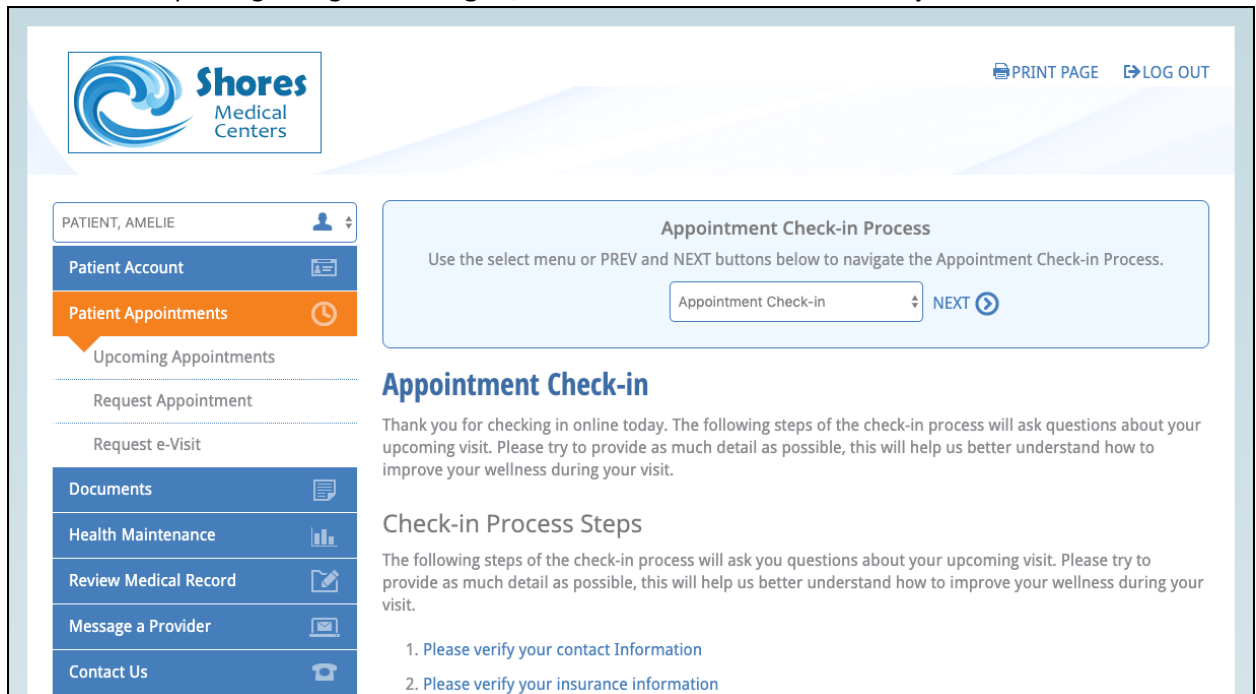
### Check in for your E-Visit

Start your **E-visit** by checking in to your appointment through **YourHealthFile.com** Patient Portal Account.

1. On the home page, click the **Appointment Check-in** box.



2. Click **NEXT** at the top of the page to continue to navigate the Check-in process until it is **COMPLETE**. You do not have to complete all the forms to complete the Check-in process. But you do have to **UPDATE CHANGES** to your **CONTACT** and **INSURANCE** information. We also recommend updating changes to **Allergies, Medications** and **Medical History**.



3. When You are done filling out the forms, click on **Complete Check-in Process**.

Request Appointment

Request e-Visit

Documents

Health Maintenance

Review Medical Record

Message a Provider

Contact Us

### Complete Check-in Process

Thank you for checking in online today. The following steps of the check-in process will ask questions about your upcoming visit. Please try to provide as much detail as possible, this will help us better understand how to improve your wellness during your visit.

#### Check-in Completed

Please click the Complete Check-in Process button below to exit the process.

- ✓ 1. Please verify your contact Information
- ✓ 2. Please verify your insurance information
- ✓ 3. What is the reason for the visit?
- ✓ 4. Body System Review
- ✓ 5. Any other details or symptoms?
- ✓ 6. Have you been told you are allergic to a substance?
- ✓ 7. Have you had any recent immunizations?
- ✓ 8. Medical History
- ✓ 9. Family History
- ✓ 10. Surgical History
- ✓ 11. Are you taking any new medications?
- ✓ 12. Tobacco History
- ✓ 13. Alcohol History

Complete Check-in Process

4. The e-visit window will open. You will be on the left side of the screen and Dr. Shabazz will appear on the right side. You can communicate using one of the following methods. Please select your preferred method when you request your e-visit:

- **Phone:** You provide the preferred phone number when you request the e-visit.
- **Video Chat:** You and Dr. Shabazz use the on-screen microphone. Your browser may prompt you to allow access to your camera and microphone. You must allow access for this method.
- **Online Chat:** Enter questions/comments in the **Your Questions** text box.

You can END the e-visit by clicking **End e-Visit**.

e-Visit

Stream

Waiting for other Participant to join...

Your Questions

Send

End e-Visit

### Instructions for New Patients:

Please call, email, or book an appointment online. Specify this is an E-visit. Once you have scheduled an appointment. The office will send you a link to register for **YourHealthFile**. You can then follow the steps **above** to check-in for your **E-visit**.